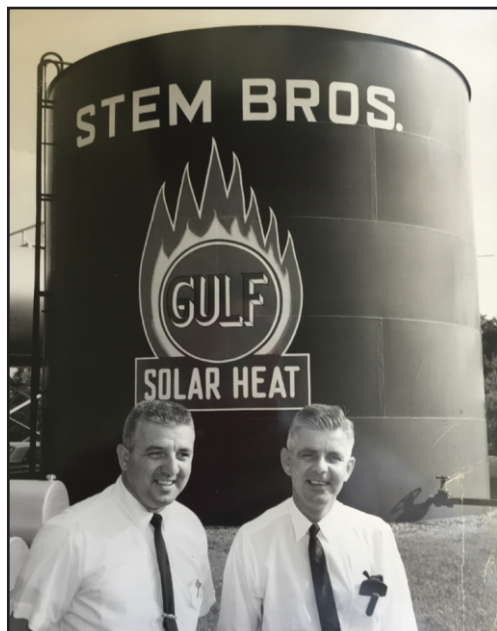


Stem Brothers

Naturally, Your Fuel & Home Energy Experts.

To Our Valued Customers:



Doug and Jack Stem

As we continue to invest in better service and improved technology, one of the most important ways customers can ensure uninterrupted heating is by choosing **automatic delivery** for heating oil or propane. Automatic delivery removes the worry of monitoring your tank level during cold weather and helps ensure you always have the fuel you need - especially during busy winter periods when demand is high.

While our company has grown over the years, one thing has remained constant: our commitment to dependable service, fair pricing, and treating our customers like neighbors. As we celebrate 80 years in business, we want to thank you for being part of our story. To help celebrate this special milestone, be sure to stop by later this summer to pick up a free Stem Brothers, Inc. 80th anniversary T-shirt while supplies last.

We look forward to continuing to serve you and your family for many winters to come.

The Stem Family

As we look back on the past winter, many of us across New Jersey and Pennsylvania were reminded just how important dependable fuel service can be. The colder temperatures and stretches of winter weather meant our team was working around the clock to keep homes and businesses warm and comfortable. **We truly appreciate the trust you place in us, and we are proud to be there when you need us most.**

This year also marks a very special milestone for our company - our 80th anniversary. For eight decades, we have had the privilege of serving families and businesses throughout the region. What began as a small local operation has grown through the loyalty of our customers and the dedication of generations of employees who have been committed to providing reliable service and quality fuel.

As we continue to invest in better service and improved technology, one of the most important ways



Take Advantage of \$100 Off Customer Special

Now is a great time to replace your furnace, boiler, A/C unit or oil tank and take advantage of the enclosed coupon for \$100 off!

We offer only the best in residential heating and cooling products. Our trained service technicians have the knowledge & experience to recommend and replace your old, worn out equipment. Use the enclosed **CUSTOMER RESPONSE CARD** to request more information or call our office at 908-996-4441. We would be happy to help you!

www.stembrothers.com e-mail: heating@stembrothers.com

760 Frenchtown Road, P.O. Box 619, Milford, NJ 08848-0619 (908) 995-4825 (908) 996-4441 FAX (908) 996-3508

John David Stem, II, Master HVACR Contractor Lic. #19HC00424600 PA HIC #PA032216



Propane: One Fuel. So Many Ways to Use It.

When most people think of propane, the first thing that comes to mind is the backyard BBQ. While propane is perfect for grilling, it is also one of the most versatile and dependable fuel sources available today. From everyday household needs to comfort and convenience, propane plays a role in more areas of your home than you may realize.

Propane can power your home's heating system, keeping your family warm and comfortable during the coldest months of the year. It's also an excellent fuel choice for ranges and cooktops, giving you precise temperature control that many homeowners prefer over electric cooking. Propane dryers are another popular option, offering faster drying times and improved efficiency.

For those who enjoy outdoor living, propane keeps the grill ready year-round and can also fuel pool heaters and outdoor appliances, helping you extend the seasons and enjoy your backyard even longer.



Another major advantage of propane is reliability. Unlike some energy sources that can be affected by power outages, propane continues to work when you need it most. Many homeowners also rely on propane to power standby generators, providing peace of mind during storms and unexpected outages. When comfort, safety, and dependability matter most, propane delivers.

Just as important as the fuel itself is the company that delivers it. Reliable delivery and a steady supply ensure that your home stays warm, your appliances keep running, and your daily routine is never interrupted. At Stem Brothers, Inc., we understand how important dependable service is to our customers. That's why we are committed to timely deliveries, dependable supply, and customer service you can count on.

If you're not currently using propane for all of your home's needs, now is the perfect time to make the switch. Signing up is simple, and our team is here to guide you through the process from start to finish. Whether you are looking to switch providers or add propane service to your home, we make it easy and stress-free. Give us a call today or use the enclosed **Customer Response Card** to request a call.

Celebrating Neil Boss on His Retirement

After more than two decades of dedicated service, we congratulate Neil Boss on his retirement in August 2025. Neil joined our team in April 2004 and quickly became a valued and dependable member of our delivery staff.



*Justin Stem, Neil Boss,
JD Stem, Craig Stem*

Throughout his career, Neil stood out for his versatility behind the wheel. Whether delivering gasoline, propane, heating oil, or diesel, he approached every job with skill, reliability, and a strong commitment to serving our customers. His ability to handle multiple fuel types made him an essential part of our operations over the years.

Beyond his work ethic, Neil will be remembered for his positive attitude and ever-present smile. He brought a friendly, easygoing spirit to the job each day that both coworkers and customers appreciated.

Outside of work, Neil enjoys hunting and trapping - hobbies that reflect his appreciation for the outdoors and a lifestyle rooted in patience and skill.

We thank Neil for his years of service and wish him all the best in a well-earned retirement.

Schedule Your Annual Heating Tune-Up Today

Now is the perfect time to schedule your annual heating system tune-up and take advantage of our special price of **\$209.95 plus parts**, available now through May 31st.

Just like changing the oil in your car, routine maintenance on your boiler or furnace is essential to keep your system running safely and efficiently. During your tune-up, our experienced service technician will perform a thorough inspection and cleaning of your system. He will replace the oil filter, nozzle, and pump strainer, as well as clean the base of the chimney, smoke pipe, and flue passages. In addition, the technician will oil the motors, check the draft, and perform a combustion efficiency test to ensure your system is operating safely and at peak performance.

Taking care of your heating system today can help prevent problems tomorrow and expensive after-hours service calls!



Rich Valenti

To request your tune-up, simply fill out the enclosed **Customer Response Card** and return it to us. Once we receive your card, we will contact you to schedule an appointment.

Then vs. Now - 80 Years of Heating Service



Then - 1946

- Heating oil cost about 10¢ per gallon
- Deliveries scheduled by handwritten logs and phone calls
- Many homes transitioning from coal to heating oil
- Customers checked their tanks manually and called for deliveries
- A small local operation serving nearby towns
- One or two delivery trucks on the road



Now - 2026

- Heating oil averages \$3-\$4 per gallon today
- Computerized routing and scheduling help ensure efficient deliveries
- Heating oil and propane systems designed for higher efficiency and cleaner burning
- Automatic delivery tracks usage and weather to schedule deliveries before you run low
- Serving communities across New Jersey and Pennsylvania
- A modern fleet providing reliable service throughout the region



Stop by any one of our 16 convenient locations across New Jersey and Pennsylvania. We offer car washing, auto detailing, and quick lube services to keep your vehicle looking and running its best.

- Our **Quick Lube** centers are located at
- Route 31 in Flemington
 - 1501 West Ave. in the Greenwich Center

The **Unlimited Wash Club** offers unlimited washes starting at just \$23.99 per month. Every membership includes free vacuums, litter bags & car mat beaters.

Free vacuums are now available at our Clinton 1 location:
181 Center Street - next to McDonald's.

Consider **Shammy Shine Car Washes** for your next fundraising event! We provide your organization with \$15 gift cards that your volunteers can sell at face value. In return, your group earns a **30% commission on every card sold**. It's an easy, effective way to raise money while offering something everyone can use.

Join Us this Summer

Dirtiest Car in the Lot Promotion
Join us Friday nights at the **Lehigh Valley IronPigs** for a chance to win a prize for having the dirtiest car or truck!

Hunterdon County 4-H & Agricultural Fair
Shammy Shine will once again be at the fair August 19-23.
Stop by the Stem Brothers - Shammy Shine booth and receive a coupon for a free car wash.

Employee Milestones

Stem Brothers, Inc. is proud to recognize the following employees for their continued years of service.

Craig Stem	50 years
Brian Matthews	30 years
Wade Stem	15 years
Stephen Nemeth	5 years

Welcome New Employees



Joining our staff over the past year:
L to R - Logan Dowd, Mark Collins, Matt Serrone, Joe Critelli, Dave Hyslop

www.stembrothers.com



Consider the Biodiesel Key Club

Consider joining our **Biodiesel Key Club** and have access to both clear on-road and dyed off-road biodiesel whenever you need it! We have four brand new self-service biodiesel pumps available to you 24 hours a day at our headquarters in Milford. Gallons are billed monthly and a 5-cent per gallon discount can be taken when you pay your bill within 7 days. This is a great program for fleet & over the road truckers, landscapers, snow plow drivers, and those with farm & construction equipment. If you are interested in the club, have questions or want to open an account; call the office today at **(908) 996-4441**.

Easy Pay Plan and CAP Price Protection Plan

We offer two programs that you can participate in to help ease the burden of heating your home - the **Easy Pay Plan** and the **CAP Price Protection Plan**. You can enroll in one or both of the programs.

The **Easy Pay Plan** spreads your heating costs over 11 months, with the first payment due in July. Monthly payments can be made automatically with a credit card by accessing your account through the Stem Brothers website. Enrollees will receive a 5-cent per gallon discount on all gallons purchased during the heating season and will be on automatic delivery service.

The CAP Price Protection Plan offers you piece of mind during the heating season by guaranteeing that your price of heating oil or propane will not exceed a certain level throughout the heating season.



To enroll in one or both programs, please complete the **Customer Response Card** included in this newsletter.

Stem Brothers, Inc. Celebrates Brian Matthews' 30 Years of Service

Stem Brothers, Inc. proudly congratulates Brian Matthews on reaching an impressive milestone - 30 years of dedicated service! Brian began his career with us in June 1995 as a propane delivery driver and has been an invaluable member of our team ever since.

Throughout his tenure, Brian has consistently delivered exceptional service to both the company and our customers. His delivery area includes Flemington, Delaware Township, Ringoes, Stockton, and areas north of New Hope, PA, where his professionalism and commitment have made a lasting impact.

We are grateful for Brian's loyalty, hard work, and dedication, and we look forward to many more years of his outstanding service.



Stem Brothers, Inc. is proud to offer a Special discount for Veterans!

20% off of the price of an Annual Cleaning/Preventative Maintenance for A/C and Oil or Propane heating appliances.

This offer is valid for current or new Stem Brothers, Inc. customers.

Proof of veteran status required. Ad must be mentioned at time of scheduling a cleaning or preventative maintenance.

Not valid on parts, after hours calls or other offers or specials.

No cash value. One per household.